

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**



**M.Com. DEGREE EXAMINATION – COMMERCE**

**THIRD SEMESTER – NOVEMBER 2018**

**CO 3809 – ORGANIZATIONAL BEHAVIOUR**

Date: 23-10-2018

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

**Part – A**

**Answer ALL Questions:**

**10 x 2 = 20**

- 1) Define Organization.
- 2) Define Attitude.
- 3) What is meant by Organizational Behaviour.Modification?
- 4) What is Group Dynamics?
- 5) Write a short note on “Values”.
- 6) What are the sources of power?
- 7) Why people resist to changes?
- 8) What is Stress?
- 9) Who is an effective leader?
- 10) What is Organizational Culture?

**Part - B**

**Answer any Four Questions only:**

**4 x 10 = 40**

- 11) What are the functions performed by groups? How can groups be used as a means of integration?
- 12) Describe in detail the different styles of leadership.
- 13) Explain the Myres- Briggs Type Indicator approach of behavior Modification.
- 14) What are the factors which influence perceptual selectivity?
- 15) Explain various styles of leadership.
- 16) What is the Job Characteristics Model? How does it motivate employees?
- 17) What are the different bases of power?

**Part – C**

**Answer any Two Only:**

**2 x 20 = 40**

- 18) Explain Hofstede’s Findings regarding assessing culture in relation to Organizational Behaviour.
- 19) Describe Group Properties.
- 20) Define organizational behavior as a field of study and bring out its features.
- 21) Discuss the strategies for stress management.

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